



MERCURY TRANSPORT INC.

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RE: COVID-19

At Mercury Transport Inc, the health and safety of our staff and customers have always been, and remains, our top priority. We have been closely monitoring health and government authorities' actions and recommendations to ensure that we're taking every necessary preventative measure.

To Our Valued Howe Sound Customers

Our **Schedule Runs** are still suspended until further notice. We will review the current situation and health recommendations towards the end of June, before determining when/if we will be restarting the Schedule Run service.

In the meantime will **are still running our charter service** and to ensure the health and safety of our patrons and staff, we have implemented changes to our business operations...

- We are restricting our charter boats to one client booking for up to **6 passengers** from the **same family** or **work unit**, to allow for social distancing and to minimize the risk of exposure to oneself and others.
- The boats will be sanitized between charters with disinfectant cleaning, paying special attention to frequently touched surfaces i.e. hand rails, seats and windows.
- Passengers are to handle their own luggage and belongings.
- Passengers are **required** to wear face masks, when travelling.

In cases where we have grounds to believe someone may be unfit to travel, or that there are more than one family or work unit travelling, we have the right to deny the customer(s) from boarding for their own well-being, and that of other customers and our staff.

Due to the uncertainty and changing times, we may cancel our charter service without notice. Please check our website (www.mercurytransport.ca) regularly for updates.

Thank you for your patience, understanding and cooperation at this unprecedented and difficult time.

From everyone at Mercury Transport Inc.