



MERCURY TRANSPORT INC.

6695 NELSON AVENUE, WEST VANCOUVER, BC V7W 2B2
T. 604-921-7451 F. 604-921-7481 www.mercurytransport.ca

March 23, 2020

RE: COVID-19

At Mercury Transport Inc, the health and safety of our staff and customers have always been, and remains, our top priority. We have been closely monitoring health and government authorities' actions and recommendations to ensure that we're taking every necessary preventative measure.

To Our Valued Howe Sound Customers

After reviewing the current conditions and latest news surrounding COVID-19 we have taken the unprecedented steps to **suspend our Schedule Runs** until further notice.

We will **still be running our charter service** and to ensure the health and safety of our patrons and staff, we have decided to implement changes to our business operations...

- We are restricting our charter boats to one client booking at a time to allow for social distancing and to minimize the risk of exposure to oneself and others.
- The boats will be sanitized between charters with disinfectant cleaning, paying special attention to frequently touched surfaces such hand rails, seats and windows.
- Cash will no longer be accepted.
- Passengers are to handle their own luggage and belongings

In cases where we have grounds to believe someone may be unfit to travel, we have the right to deny the customer from boarding for their own well-being, and that of other customers and our staff.

Due to the uncertainty and changing times, we may cancel our charter service without notice. Please check our website (www.mercurytransport.ca) regularly for updates.

Thank you for your patience, understanding and cooperation at this unprecedented and difficult time.

From everyone at Mercury Transport Inc.